# ERS Guide for NA Suppliers

**Process Overview** 

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Cargill

www.cargill.com

#### WHAT IS ERS?

The self-billing method (two way match or two doc match), also known as evaluated receipt settlement (ERS), eliminates supplier invoicing activities by automatically settling payments to the supplier, based on the purchase order price and goods receipt quantity and/or service receipt. This process is the same as many Cargill businesses have used in the past to settle with suppliers.

To settle through the self-billing process (ERS) suppliers will not need to send invoices to Cargill Financial Shared Services. This eliminates invoice variances.

FACT: Many suppliers who have supported Cargill's Meat and Corn Milling (Starches and Sweetners) businesses have been paid via ERS (two doc match) for many years!



## **Advantages to using ERS:**

- Purchasing transactions are closed more quickly.
- Suppliers on ERS receive on-time payments
- There are no price and quantity variances (exceptions) in Invoice Verification.
- Reduced operating costs through the elimination of:
  - Paper handling
  - Invoice handling
  - Exception handling
  - Invoice posting errors
  - Reduction of clerical costs for account reconciliation
- Increase reliance on system and processes drives process compliance, and inquires to the buyers to resolve supplier non- compliance.
- Less cost to Cargill and Suppliers (eliminates invoice handling charges)

#### FACT: Suppliers who are paid via the ERS (two doc match) process receive payments on time a majority (90% +) of the time.



#### How does ERS work?

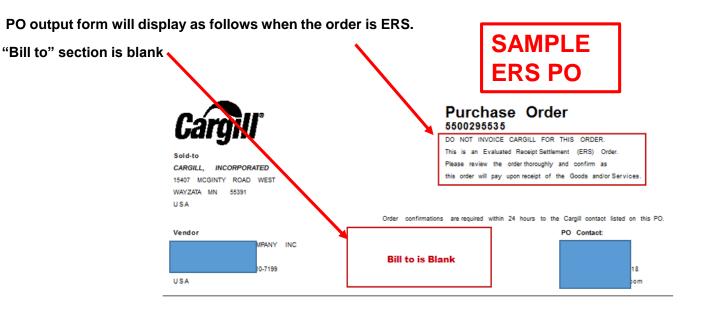
- A need is identified, and a requisition is generated, supplier is selected.
- Purchase Order (PO) is created.
- Supplier confirms receipt of PO including all charges and taxes.
- For Material Orders: The supplier delivers the goods to Cargill with a complete BOL/Packing slip, including Cargill PO #, material description, and quantity. If multiple orders are included in one shipment clearly note by line which PO # the item was shipped against.
- Service orders final settlement requires the supplier to provide FINAL COST by line item to their Cargill plant contact.
- Cargill enters GR/SES. The BOL/packing slip # or service completion document # are referenced on the receipt and will print on the payment remittance advice to aid in supplier payment application.
- SAP program runs on a daily basis, picking up all goods received against ERS Purchase Orders, and creates Self Billing Document.
- Within the normal payment terms (based on delivery date), Cargill will remit payment based on the self billing document.
- FACT: Cargill has been using confirmation and goods receipts (two doc match) to generate payments successfully for over 20 years!!



## **Identifying an ERS PO**

**FACT:** Cargill requires a purchase order for all materials and services.

- Same as two doc match
- Suppliers must confirm all pricing correctly and completely
- Suppliers will not need to send invoices to Cargill



## PO Type – <u>Service</u> vs. Material

How to identify a Service order and what is required for Cargill to pay on time correctly



**REQUIRED:** Service completion documents or final price document should be submitted to the plant contact email per the instructions on the PO

For services or items that have variable cost (labor, rentals, custom parts or assemblies)

May also have material lines for materials used in the course of the service work.

Unit of measure on order will be AU OR Each





## PO Type – Service vs. Material

How to identify a Material order and what is required for Cargill to pay on time correctly





#### **Purchase Order Confirmations**

FACT: The ERS PO is the instrument used to generate payment to the supplier – The PO must accurately represent what the supplier expects to be paid and any differences should be managed at time of PO confirmation with the Cargill contact listed on the PO

#### Items to confirm at time of order confirmation:

- · Date when delivery will be received by Cargill plant
  - If delivery is Cargill planned transportation, date when material will be available for pickup and a pickup number
- Material
- Quantity
- Unit of Measure (UOM)- Must match PO
- Price stated on the purchase order
- Currency
- Confirmation of accurate tax amounts
- Delivery Terms (Incoterms)
- Any additional costs that are not part of the per unit cost need to be included in the confirmation (i.e. freight, handling, pallets, etc.)
- Ship-from address (also known as the goods supplier address)
  - You will need to review this address on each purchase order you receive, to ensure the address is the correct location that the product is shipping from, as it impacts tax determination.
  - If the material is being shipped from outside the country, please notify the PO contact before it is shipped.
- · Note: there may be other special instructions listed on the PO



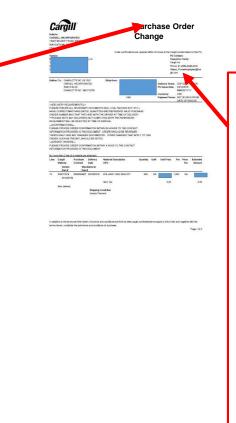
NOTE: All purchase orders require written confirmation (via e-mail) within one business day (24 hours) to the Cargill contact listed on the PO



#### **Purchase Order Changes**

NOTE: If purchase order changes are needed, it is the responsibility of the supplier to inform Cargill of them

If purchase order changes the heading will read "**Purchase Order Change.**" Please use the most current purchase order only.



NOTE: All purchase orders require written confirmation (via e-mail) within one business day (24 hours) to the Cargill contact listed on the PO



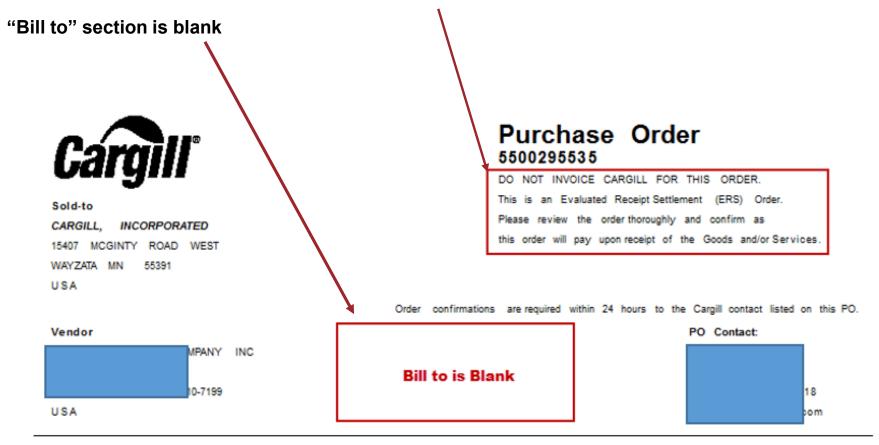
## **ERS Sample Forms**

**10** Supplier Enablement CSSP

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#### SAMPLE of the SAP Purchase Order form (header only):

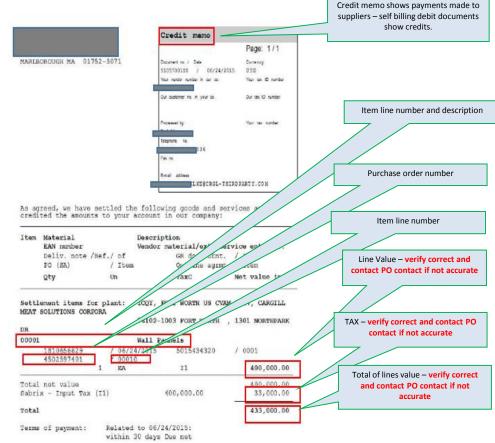
PO output form will display as follows when the order is ERS.





#### Sample of SAP Self-Billing Document for an ERS enabled United States business supplier :

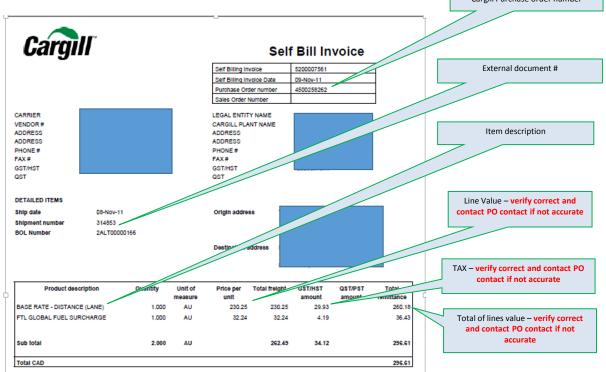
The Self Billing document is generated by our system for SAP ERS orders when we receive a line in the system. The self billing document will be sent to the email address we have on a suppliers payment record. Cargill recommends that suppliers review the information on the self billing document for accuracy.





#### Sample of SAP Self-Billing Document for an ERS enabled Canada business supplier:

The Self Billing document is generated by our system for SAP ERS orders when we receive a line in the system. The self billing document will be sent to the email address we have on a suppliers payment record. Cargill recommends that suppliers review the information on the self billing document for accuracy.

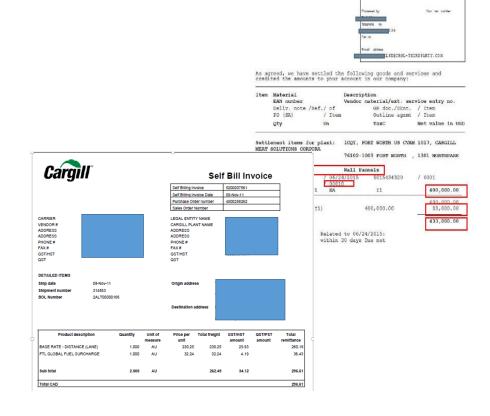




## Additional info – Self Billing document:

ACTION: If you are not receiving the self billing document – send an email stating this with up to 4 email address contacts to Supplier Relations.

ACTION: If identify a price or quantity discrepancy you can reach out to the Cargill contact or Supplier Relations (up to 120 days after payment) to inquire about. Please provide supporting documents (packing slips or order confirmations)





Credit memo

Document no. / Date 5105700185 / 06/24/2015

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Our tax ID rumbs

Currency USD

## Staying Connected – Communication Channels



## Cargill Contacts for Supplier Questions

- Reach out to your buyer Cargill buyer contact information should be on each PO or email authorizing the purchasing event. Suppliers should direct confirmations, questions, and/or information regarding a specific PO or purchasing event to the Cargill buyer contact for any purchasing event.
- Supplier Central The location to go for suppliers and internal stakeholders for information and process updates. We encourage suppliers to access the webpage on a regular basis so they can stay aware of changes and modify processes accordingly.
- **Supplier Relations** The suppliers point of contact for all inquiries: Past Due Payment status, copies of or questions relating to remittance notices, general inquiries, and to submit updated company information including address and contact information.



#### Supplier Central – Cargill's one stop

#### webpage for suppliers to get information!

Supplier Central (<u>http://www.cargill.com/suppliercentral/</u>) Covers frequently asked questions and all payable questions.

- How to submit an invoice
- How to receive Electronic Payments and Electronic Remittance Notices
- Sample Remittance Notices and Instructions
- Quick Links to important Cargill webpages for Suppliers

#### Supplier Central - Cargill North America

Sustainability

Resources and Announcements for Suppliers Servicing Cargill in the U.S. and Canada

#### IOME // SUPPLIER CENTRAL

Cargill

Past due payment inquiries? Company or address change information? Remittance notice questions?

You will receive a notice back with tips and expectations about how your inquiry will be handled as well as a separate response containing a ticket # assigned to your inquiry. Please respond using the email with the ticket # when corresponding with Supplier Relations on each specific inquiry. You can expect a response within 3 business days.

Products & Services

Careers

#### TIP:

Go to Supplier Central to answer your questions – content is being updated frequently!



#### **Supplier Relations**

Cargill NA supplier point of contact for all inquiries

- How to submit an inquiry to Supplier Relations:
- Go to Supplier Central and use the Supplier Relations <u>contact link</u>
- Supplier Relations contact link will create an email to Supplier Relations with auto populated information
- Fill in the information on the autopopulated email as completely as possible attaching all support documents to email so Supplier Relations can respond to your inquiry efficiently.

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**NOTE:** Email is the recommended communication channel for all inquiries to Supplier Relations

