



January 1, 2020
To: Cargill Customers
Re: Cargill Willful Mistreatment of Poultry Policy

Dear Valued Customer

Thank you for requesting general information regarding Cargill Meat Solutions Corporation and Cargill Limited, dba Cargill Protein (collectively hereinafter "Cargill") Willful Mistreatment of Poultry Policy. Cargill does not condone or allow willful mistreatment of poultry in any way. All poultry are to be treated with the utmost respect and care. Any handler who willfully mistreats an animal will be terminated immediately without notice. Any handler observing willful mistreatment of birds by another handler is also subject to termination unless he/she reports the mistreatment to a supervisor or other Cargill management during that current working day. Cargill reserves the right to report animal handling misconduct to the proper law enforcement authorities.

Willful mistreatment is defined as hitting, throwing, kicking, or any other action that causes undue stress or pain to any bird. Willful mistreatment also includes the beating, hitting, kicking, stepping on birds unable to stand or move, or any actions causing suffering to birds. All compromised birds will be immediately and properly euthanized only by trained Cargill personnel.

Cargill will continue to strive for excellence in providing our customers with a high-quality product manufactured under strict food safety standards. For additional information and/or updates please visit our website <http://www.cargill.com/products/meat-food-safety>. However, should you have any specific questions please contact our office at 316-291-2500 or Techsvs_Requests@cargill.com. As a valued customer, we appreciate your partnership and are pleased to help meet your needs.

Sincerely,

Angela L. Siemens, Ph.D.
Vice President Food Safety, Quality & Regulatory
Cargill Protein Group

Contact

Cargill Protein Group
Techsvs_Requests@cargill.com

<https://www.cargill.com/meat-poultry/meat-food-safety>
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