General Service Provision Conditions - Brazil

1. Object and Application.

1.1. These General Conditions establish the rights and the obligations of Cargill and the Contractor applicable to the provision of services by the Contractor to Cargill in the terms of the Order. The Order and these General Conditions constitute a service agreement between the Contractor and Cargill in the absence of a specific instrument.

1.2. With due regard for the provision in clause 2.2 below, the terms and conditions established in these General Conditions are complementary to the terms and conditions defined in the Order and in any Agreement entered into by the Parties (“Agreement”) and are considered to be an integral and inseparable part of the Order, as if they were transcribed therein. The terms and conditions established in these General Conditions and the terms and conditions established in the Order shall be binding upon the Parties and generate effects automatically, irrevocably and unchangeably in any of the following hypotheses: (i) by the Contractor’s reply to Cargill stating its intention to provide Cargill the Services; (ii) by acceptance of the Order sent by Cargill to the Contractor; (iii) by the Contractor’s signing of the Order; (iv) if there is no expressed opposition by the Contractor to the Order or to the terms of these General Conditions within a term of 5 (five) days counted from receipt of the Order and these General Conditions by the Contractor by any of the means established in this clause; (v) upon acceptance of these General Conditions and the Order by the Contractor at the internet website of the e-trading service provider of Cargill; or (vi) should the Contractor begin to provide the Services or begin to comply with any obligation associated to the Order or these General Conditions.

1.3. In addition to the forms of presentation and delivery of these General Conditions specified in clause 1.2, these General Conditions can be found on the internet website of Cargill at the following address https://www.cargill.com/page/cargill-po-terms.

2. Definitions and Rules of Interpretation.

2.1. For the purposes of these General Conditions and the Order, the terms in bold type beginning with capital letters shall be interpreted as having the definitions specified below:

i. “Contractor” means the individual or legal entity specified as Contractor in the Order.

ii. “Cargill” means the company belonging to the economic group of Cargill Agrícola S/A in Brazil specified in the Order.

iii. “General Conditions” mean these General Service Provision Conditions which establish the rights and obligations of Cargill and of the Contractor applicable to the provision of services that are the object of the Order.

iv. “Party” means Cargill or the Contractor, when referred to in isolation and indistinctly.

v. “Parties” means Cargill and the Contractor, when referred to jointly.

vi. “Order” means the purchase order issued by Cargill containing the specific conditions for providing the Services discriminated therein.

vii. “Services” mean the services described and characterized in the Order.

2.2. In the event of a discrepancy or conflict between the provisions (a) of these General Conditions and the Order, or (b) between these General Conditions and communications or any other documents or instruments exchanged, remitted or received by Cargill and/or by the Contractor and related, directly or indirectly, to the provision of the Services that are the object of the Order, the conditions prescribed in these General Conditions shall prevail. In the event of discrepancy or conflict between the provisions of the Order and any communications or other documents or instruments exchanged, remitted or received by Cargill and/or by the Contractor and related, directly or indirectly, to the provision of the Services that are the object of the Order, the conditions prescribed in the Order shall prevail. Lastly, in the event of conflict between the Agreement and these General Conditions, the provisions laid down in the Agreement shall prevail.

3. Validity.

3.1. The Order and these General Conditions shall come into effect in the terms of clause 1.2 and shall remain in effect until the date established in the Order or until full satisfaction of that specified in the Order and in these General Conditions, whichever occurs last, with due regard for the other provisions of these General Conditions and the Order.

4. Obligations of the Contractor.
4.1. The Contractor shall:

a. comply with all the terms and obligations established in the Order and with all the terms and conditions established in these General Conditions;

b. for all Orders issued, provide written confirmation (via email or via the Ariba Network if you are an Ariba Network-enabled supplier) to Cargill contact listed on the Order within two business days (48 hours). Order confirmation will be one metric used to measure Contractor performance; non-compliance may lead to Contractor disqualification;

c. provide the Services in strict conformity with the conditions, specifications and descriptions of the Order and these General Conditions and assure that the Services provided fully achieve the intended results.

d. provide the Services within the timeframe established in the Order (“On-Time Delivery”) or, if Contractor is unable to meet the On-Time Delivery, Contractor will confirm with Cargill an updated delivery date during Order confirmation or as soon as Contractor is aware of not being able to complete On-Time Delivery;

e. provide proof of delivery (packing slip, bill of lading, etc.) along with delivered Services without fail, otherwise, this may lead to a delay of payment to Contractor;

f. comply with the guidelines established by Cargill relating to the management of the service providers, who will be duly communicated on a timely basis;

g. not use child labor or slave-like conditions in meeting their obligations under the aegis of the Order and these General Conditions. Purchaser does not allow or condone the use of unlawful child labor and requires full compliance with the legal requirements for minimum age of workers performing the type of work covered by the Order, as well as all safety requirements under controlling law of the jurisdiction. Purchaser requires that all individuals providing services or performing any work at its plant facilities be 18 years of age or older. All personnel performing services must have the legal right to work in the country in which the services are being performed, and such personnel are not prohibited, by contract or otherwise, from performing such services for Purchaser. Vendor will perform reasonable identity verification and fraud precautions;

h. respect all applicable legislation, in particular, but not limited to the environmental, tax, labor and social security legislation in the exercise of its activities;

i. register the workers assigned for the provision of the Services and pay all corresponding labor and social security amounts, in the terms of the applicable legislation, including but not limited to salaries, charges and social security amounts, unemployment fund etc., notwithstanding the provision in item iv of this clause 4.1;

j. at the site of employing third party manpower for the provision of the Services, the Contractor (a) shall be responsible for compliance, by the third party, of all applicable legislation related to the provision of the Services, as well as the rules prescribed in these General Conditions and the Order, and shall assure the lawful registration of the workers and payment of all salaries, charges and social security amounts, unemployment fund etc.; (b) guarantee that no direct relationship is created between the subcontracted third party and Cargill; (c) pay all remunerations and other amounts and charges agreed upon between the Contractor and the subcontracted third party and other considerations agreed upon between the Contractor and the subcontracted third party; and (d) indemnify Cargill for the losses, costs and expenses associated to the default on that prescribed in items (a) to (c) of this item;

k. comply and assure compliance with all legislation associated to the work environment, health and work safety in relation to its workers and any subcontractors;

l. in the services to be provided inside the establishment of Cargill (a) comply and assure compliance with, on behalf of itself, its employees and subcontractors, all health and safety and environmental rules established by Cargill and (b) remove any worker that Cargill understands, at its discretion, is not complying with the health and safety and environmental rules established by Cargill or which, still at the discretion of Cargill, is causing any obstacle to the operations of Cargill;

m. carry out its activities in accordance with legislation, requirements and understandings originating from public authorities, exempting Cargill of any liability owing to non-compliance or non-observance;

n. maintain valid and effective and comply with all the requirements and conditions of all the licenses and authorizations necessary for satisfying its obligations under the Order and these General Conditions;
not infringe upon intellectual property right or of any other nature owned by third parties in the exercise of its activities and in compliance with the Order and these General Conditions; and

p. indemnify Cargill for any loss it may incur for failing to meet any of the obligations undertaken by the Contractor under these General Conditions and the Order, limited to the value of the Order; and

q. abide by all existing immigration laws, statutes, rules, codes, orders and regulations (“Immigration Laws”). Additionally, the Contractor shall maintain for the entire duration of these General Conditions, the Order or the Agreement, all the registrations required in conformity with Immigration Laws.

r. Misrepresentation of Business Size: Civil penalties, including, but not limited to, those under the civil False Claims Act, 31 U.S.C. 3729-3733 and the Program Fraud Civil Remedies Act, 331 U.S.C. 3801-3812 can be imposed for knowingly misrepresenting the small business size status of your business in connection with a Cargill solicitation/subcontract.

5. Taxes.

5.1. All taxes due on the provision of the Services shall be paid by the tax payer or party responsible, in the terms of the tax legislation in force at the time of the respective billing, provided that in no case total Order values shall include taxes.


6.1. The Contractor is aware that the Foreign Corrupt Practices Act of the USA ("FCPA") and the anti-bribery anticorruption laws of other jurisdictions, such as, for example, Law 12.846/13 in Brazil (jointly with the FCPA, the "Anti-Bribery Laws") prohibit, under threat of severe sanctions, the payment, offer, promise of payment or authorization of payment or offering of cash or any item of value, directly or indirectly through third parties, to any Government Authority (as defined below), political party, political party official or any candidate to a public office, designed to influence them in their official capacity, or induce them to use their influence to assist any person.

6.2. The Contractor, in the performance of its obligations prescribed in the terms of these General Conditions, shall not infringe upon the FCPA or any other Anti-Bribery Law in effect, nor shall it pay, offer, promise to pay or authorize payment or offer cash or any object of value, either directly or indirectly to: (i) any Government Authority (as defined below); or (ii) any political party, political party official or any candidate to a public office in order to obtain or maintain business or obtain improper advantages for Cargill.

6.3. No part of the funds paid by Cargill to the Contractor shall be used for any purposes that infringe upon the FCPA, any Anti-Bribery Laws in force or any other laws applicable to the Contractor in relation to the services offered to Cargill.

6.4. At the date of the present General Conditions and/or the Order, none of the owners, board members, officers, leaders, managers or employees is a Government Authority (as defined below), political party official or candidate to a public office. For the duration of the present General Conditions and the Order, the Contractor agrees to notify Cargill in writing if one or more of its owners, board members, officers, leaders, managers of employees becomes a Government Authority (as defined below), political party official or candidate to a public office.

6.4.1. Government authority is understood to be any administrator or public employee of the three levels of government and/or three powers (executive, legislative and judicial), international public organization, or any department or agency thereof, or a company fully or partially owned or controlled by a government, including any person acting in an official position in the name of said entities (“Government Authority”).

6.5. The Code of Conduct of Suppliers of Cargill is included as Appendix I of this instrument, and it is certain that the Contractor hereby irrevocably and unchangeable declares its acknowledgment and acceptance thereof, in all its terms, and commits to act with business responsibility, integrity and transparency, fully comply with the provisions laid down therein.

7.1. Cargill shall have the right (though not the obligation) to inspect and monitor the provision of the Services. The right of inspection prescribed in this clause does not exempt or limit the liability of the Contractor for any losses caused to third parties or to Cargill as a result of shortcomings in the provision of the Services.

7.2. The Contractor shall be exclusively liable for all and any loss deriving from the delay in the provision of the Services.

7.3. The Contractor commits to repair all and any defects in the Services and pointed out by Cargill during the term of guarantee prescribed in the Order or in the business proposal of the Contractor, and is obligated to re-perform the Services immediately, at its entire account and risk, without any onus for Cargill throughout the guarantee period.

7.4. Should the Contractor fail to perform the Services in accordance with the provision in item ii of clause 4.1 above within 3 (three) business days counted from the date on which it receives communication from Cargill requesting repetition of the Services, Cargill is hereby authorized to hire a third party to do so.

7.5. The Contractor is responsible for guaranteeing the quality of the Services provided and that the Services achieve the purposes for which they were intended for the term established by the current legislation or for the guarantee term established in the Order, whichever the greater. Even if the Contractor is not the direct provider of the Services, the Contractor shall be jointly liable for meeting the obligations established in this chapter.

8. Delay and Default.

8.1. The delay by either Party in fulfilling any obligations assumed under these General Conditions, the Order and/or of the applicable legislation within the timeframe established in these General Conditions or in the Order shall be automatically characterized upon expiry of the term for meeting the corresponding obligation, regardless of advice or notice. For the obligations where the fulfillment term was not expressly established in the Order or in these General Conditions, the delay shall be characterized as of the date on which the Party in delay receives written communication from the other Party.

8.2. The Seller shall indemnify Cargill or third parties for any loss and damages (moral, material or of any other nature) caused to Cargill or to third parties and provably related to actions or omissions by the Seller or to an act or fact assignable to the Seller and which is in disagreement with that stipulated in these General Conditions, in the Order or in applicable legislation, and said indemnification shall always be limited to the value of the Order.

8.3. Should the Contractor be unable to provide the Services or suspects it might face a problem in fully meeting the obligations established in the Order or in these General Conditions, for any reason, it shall immediately notify Cargill, verbally and in writing. Said communication by the Contractor shall not exempt it, in any way whatever, from any obligation established in the Order and/or in these General Conditions.


9.1. These General Conditions, as well as the Order does not establish nor shall they establish any employment relationship between Cargill and the Contractor and/or its legal representatives, employees, workers or service providers, and the Contractor afford all the labor, social security, land and insurance charges, and shall be liable for the expenses relating to any labor claims brought against Cargill that are related to the Order or to these General Conditions, or to compliance or default on any obligations prescribed in the Order or in these General Conditions, there being no joint or subsidiary liability or any form of shared liability between the Parties.

9.2. Should the Contractor be an individual (for example, sole proprietor): it shall not be treated as an employee of Cargill for all legal effects, including but not limited to the purposes of federal, state or municipal taxes. The Contractor shall be solely responsible for submitting all federal, state and municipal tax returns, including the prompt payment of income taxes and autonomous taxes.

9.3. The Contractor commits to preserve and keep Cargill to the free and clear of claims, complaints, actions, labor suits and representations of any kind, relating to the activities carried on by the Contractor or by third parties in meeting the obligations of Contractor under the Order or these General Conditions.
9.4. Should the Contractor and/or any other party related to the Contractor, including but not limited to its partner, legal representative, supplier, client, employee, former employee or any third party creditor of any kind of the Contractor come to file action, a labor complaint or any other judicial or extrajudicial measure against Cargill, the Contractor hereby shall:

i. appear as defendant to suit; and

ii. pay Cargill legal counsel fees and other costs laid down thereby in the defense of its interests in the legal action referred to in this clause 9.4, including but not limited to travel, accommodation, food expenses, etc.


10.1. In addition to the other hypotheses of termination prescribed in specific provisions of these General Conditions, these General Conditions and the Order may only be rescinded in the following cases: (i) by either Party, in the event of insolvency, filing for or declaration of bankruptcy, application for court-supervised and/or extrajudicial reorganization of the other Party, regardless of any prior notice; (ii) by Cargill, at its discretion, in the hypotheses of (a) any paralysis of the activities of the Contractor and/or its suppliers and that demonstrate, at the discretion of Cargill, that might adversely affect in some way the provision of the Services in the conditions and within the term stipulated in the Order and in these General Conditions; or (b) default or delay, by the Contractor, of any of the obligations attributed thereto (Contractor) in these General Conditions or in the Order; (ii) by the Contractor, should Cargill fail to make the payments effectively due in the terms of the Order and of these General Conditions within 30 (thirty) business days counted from the date of receiving written notice sent by the Contractor to Cargill for latter to make payment of the past due amount, if applicable.

10.2. Any indemnification or fine owed by Cargill to the Contractor under the Order and/or of these General Conditions shall be limited to 10% (ten) percent of the total price of the Services.

10.3. The Parties may, for any or no reason, rescind the present General Conditions and/or the Order, without paying any fine, provided they send written communication to the other Party at least 30 (thirty) days in advance.

10.4. It is hereby agreed that Cargill may automatically terminate, without observing prior notice, the present General Conditions and the Order, in the event of default by the Seller on the provisions established in the present General Conditions and the Order.


11.1. The Contractor shall maintain absolute privacy of all the information disclosed thereto by Cargill, including, but not limited to any data, materials, information, documents and technical specifications which it gains knowledge of or has access to, or which is entrusted thereto, whether or not related to the object of the respective Order. This obligation shall remain valid for a further five years after meeting all the obligations of the Contractor under the Order and these General Conditions, or rescission/termination thereof.


12.1. All notices, requests, applications and other communications sent to either Party, relating to these General Conditions and/or the Order shall be in writing to be deemed valid, and sent to the addresses of the Parties specified in the Order.


13.1. Neither Party may, without the prior and expressed consent of the other Party, assign or transfer, in whole or in part, any of its rights or obligations assumed under the Order or these General Conditions.

13.1.1. Notwithstanding the provision in clause 13.1 above, Cargill is hereby authorized by the Contractor to assign or transfer, in whole or in part, any of its rights and/or obligations assumed under the Order and/or these General Conditions to any company within its economic group.
13.1.2. The Contractor hereby undertakes, irrevocably and unchangeably, not to assign, give as collateral, securitize or in any way transfer to third parties any credits it may hold against Cargill and that are related to the Order and/or to these General Conditions, without expressed written authorization from Cargill. Any assignment made in default of this obligation shall be deemed lawfully null and void, being considered duly realized all the payments made by Cargill directly to the Contractor and discharging the obligation of Cargill.

13.2. Failure by either Party to demand compliance with any obligation or condition established in these General Conditions or the Order shall be considered mere tolerance, not implying novation, nor the waiver of the right to demand it in the future, not affecting the validity of these General Conditions and of the Order and any of its conditions.

13.3. The obligations of each Party established in these General Conditions or the Order constitute legal, valid, binding and enforceable obligations in accordance with their very terms, and substitute all prior contracts, proposal, representations, negotiations and understandings, be they verbal or in writing, providing on the object hereof, in whole or in part. The Order and these General Conditions shall only be amended in writing, with due regard for the following: (i) the Order can only be altered by sending a rectifying request from Cargill to the Contractor; and (ii) these General Conditions can only be altered by way of an amendment signed by the Parties or their duly-accredited legal representatives.

13.4. Should any of these provisions of these General Conditions and/or the Order come to be considered null and/or contrary to Brazilian law, by any government authority or court decision, the other provisions shall not be affected and shall remain in force.

13.5. All the titles of the chapters, clauses, items or others of these General Conditions are merely used as reference and, therefore, shall not affect the content thereof.

13.6. The Contractor may not use the marks, registered trademarks, logotypes, service marks or other marks owned by Cargill in any way whatever, including, among others, advertising, lists of users or client lists, unless the Contractor obtains prior written consent from Cargill.

13.7. The Parties hereby elect the courts of the Judicial District of São Paulo, State of São Paulo, as the only courts to accept and judge any query or controversy arising from these General Conditions and/or the Order, expressly waiving any other court, however privileged it may be. Contractor hereby acknowledges and agrees to fully comply with Cargill’s Supplier Code of Conduct, which can be accessed in its entirety at http://www.cargill.com/supplier-code.
Cargill utilizes an electronic system for all invoices, purchase orders, change orders and other required documents between Cargill and Supplier. This system allows the parties to quickly transact required documentation in an efficient and effective manner. If requested by Cargill, Supplier will be required to utilize this electronic system as described below, for all requested transactions between Supplier and Cargill.

1. **E-Commerce Provider**

In addition to the obligations contained in this contract, if requested by Cargill, Supplier will also be required to utilize Cargill’s e-commerce service provider, currently SAP Ariba, Inc. or other provider as may be communicated by Cargill to Supplier (“E-Commerce Provider”).

The E-Commerce Provider will operate and maintain a software as a service solution, as an example the Ariba Network (the “Network”). Supplier will utilize the Network to enter transactional information between Cargill and Supplier, including but not limited to purchase orders, changes requests, advanced ship notices, order confirmations, invoices, catalogs and/or any other information as requested by Cargill.

2. **Supplier Responsibilities**

To access the Network, Supplier must engage and contract directly with the E-Commerce Provider. The E-Commerce Provider may require a fee to access the Network. The E-Commerce Provider will be responsible for the Network and Cargill will have no liability in regard to the Network or the actions or inactions taken on the part of the E-Commerce Provider. Supplier’s sole recourse in regard to the Network will be with the E-Commerce Provider.

3. **Catalog Enablement Process**

If requested, Supplier will partner with Cargill in the establishment of an external catalog between the parties. Supplier agrees to commit necessary resources to complete the catalog within a mutually agreed timeline. After creation of a complete catalog, Supplier agrees to maintain the accuracy of the catalog in accordance with this Agreement or as directed by Cargill.

In addition Supplier will implement appropriate technology security measures, as directed by Cargill, to safeguard Cargill’s information.

4. **Invoicing and Payment**

Contractor will invoice Cargill for the amounts due under the Order. Except as otherwise set forth on the face of the Order, Cargill will pay Contractor all undisputed amounts within 90 calendar days after receipt of the applicable invoice or receipt of the Goods (or performance of the Services) whichever is later or within such lesser period of time as is required by Law.