

Subject: Cargill Ariba Continuous Improvement Notice- Cargill NA SAP TC2 Ariba Application and Transaction Impacts

Dear Supplier,

In an effort to drive continuous improvement and transactional efficiency Cargill NA has implemented the following updates for Cargill NA suppliers live on Ariba effective December 10, 2018.

Ariba has a robust selection of resources available for suppliers to educate themselves on the application and processes, and to use should they have any problems with the network. Documentation, including educational materials about managing your account and transactions, is available on the [Ariba Network website](#).

AN Suppliers support : Email, Chat, or phone support available to you by going to the help center on the Ariba Support Portal : <http://supplier.ariba.com>. Suppliers that are struggling to navigate the Ariba Support Portal can use this link for direct connectivity to [Ariba support team](#).

AN suppliers should also use the **[Cargill Supplier Information Portal](#)**; the portal contains Cargill specific Ariba information.

Thank you for your continued support!
Cargill NA Supplier Enablement Team

Who

- Cargill Ariba Suppliers

When

- Implemented Monday, December 10, 2018

What's Changing:

CRQ000000375145	DCR840
Name	Limited Characters: Unit of Measure (UOM) Conversion Rate
Status:	Implemented and Active in SAP TC2.
Problem:	An issue was raised regarding the length of characters on UOM conversion rate for our Ariba suppliers. Cargill accepts a maximum of 10 characters for the conversion rate when sent through EDI; but many suppliers surpass that limit on their UOM conversion rates. This was causing failures in the system.
Resolution	Cargill has set a 10-character maximum for all UOM conversion rates. UOM conversion rates sent with greater than 10 characters will be truncated to ten. A decimal point is considered as a character within this limit.
Impact:	Impacts all Cargill Ariba suppliers with a routing status set to EDI.
Action	No action is required for suppliers that have followed Cargill's AN requirements. Cargill requires suppliers to use email routing. Suppliers that use customized routing are expected to resource to support customization. Cargill does not offer customized order routing support at this time.

CRQ000000375145	DCR669
Name	Invoice Rejection: Ad Hoc Service Charges for Two-Way Match Purchase Orders
Status:	Implemented and Activate in TC2.
Problem:	Cargill does not support suppliers adding ad hoc service charges to two-way match purchase orders. When ad hoc charges are added to this invoice type, the associated invoice would be rejected.
Resolution	If a supplier submits a purchase order or invoice with ad hoc service charges on a two-way match invoice, the invoice will be rejected. Cargill will add the rejection note, "PO Document type Z2WM does not allow ad hoc invoicing" to indicate the purchase order is two-way match.
Impact:	This impacts all Cargill Ariba suppliers.
Action	If the invoice is rejected, the supplier will need to resubmit without the ad hoc charge. Supplier PO inquiries such as pricing, UOM, status, or order material details, should contact the Cargill buyer

CRQ000000375145	DCR716
Name	Purchase Order Rejection: Ad Hoc Service Charges Applied to General Material or General Labor
Status:	Implemented and Activate in TC2.
Problem:	Adding ad hoc service charges to a purchase order or invoice under General Material or General Labor caused system failures in Ariba. These failures required daily monitoring and manual follow-up with the supplier.
Resolution	Ad hoc service charges must only be applied to General Services in Ariba; do not apply to General Material or General Labor. All service purchase orders that contain ad hoc service charges assigned to either General Material or General Labor will be automatically rejected. Rejection notes will be added to the purchase order and invoice.
Impact:	Impacts all Cargill Ariba suppliers.
Action	The supplier must resubmit the purchase order and invoice with ad hoc service charges added to General Services. Supplier PO inquiries such as pricing, UOM, status, or order material details, should contact the Cargill buyer

Note: This notice applies to suppliers live in AN with Cargill NA and the transactions in AN. Cargill AN suppliers may support Cargill businesses that do not use SAP TC2 for transactions. In these cases the supplier should transact as they have previously with that business.

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