Login – account scenarios
Event invitation is sent by Cargill - follow the link in the invitation e-mail

- **Company and contact person are not registered in Ariba at all**
  - Click **Sign up** on the welcome page. You continue to register an Ariba account that will be linked with your buyer and you can participate in the event. As the first registered user, you will become the account administrator for your company's account (this can be changed).

- **Company and contact person are registered for Cargill**
  - If you have used Ariba before and have already accessed an event for the buyer-specific account, click the **Log in** link to continue. Log in with your Ariba username and password in order to participate in the event.

- **Company and contact person are registered for other buyer(s)**
  - If you already have an existing Ariba Network, Ariba Discovery, or Ariba Sourcing supplier account, but you have not accessed any events for the inviting buyer's site, use the **Log in** link. After clicking the link, log in with your existing account to move your information to the specific buyer's site.

- **Company is registered for Cargill but contact person is not**
  - Click **Sign up** on the welcome page. You continue to register an Ariba account that will be linked to your company. Your company account's administrator may have to approve your profile.

- **Any other situation or issues logging in**
  - Contact Ariba Customer Support through the Help Center at the right-hand side of your screen.
Tutorials and FAQ
SAP Ariba provides many training materials, short video tutorials on specific topics and frequently asked questions on their website. When you follow the link from the sourcing event invitation you received from Cargill, even before logging in you can access Help Center at the upper right corner of your screen. Click on the Help Center button to expand the help section.

The site interface, as well as the help materials, are in the language you web browser is set to. Help desk support is also available in various languages and if you submit a call request, it picks up your browser setting and provides you service in it (if available).

A bigger number of materials and FAQ are available in English language.
You will see some suggested materials there or you can press View more to open the whole help section.
Get Support from SAP Ariba Help Desk
1. Click on the “Help Center” button located in the upper right of your screen

2. Click in the “Support” button

3. Write a short description of your problem (or any random word) and then click on Start
4. Choose your communication preference

- By email
- By phone

By email

Get help by email

Get help by phone

Estimated wait in minutes for non-bidding call: 2

Attend a live webinar
Fill all *required fields and click on Submit

You will receive a confirmation email.
Email Support

Fill all *required fields and click on Submit

You will receive a confirmation email.