



Cargill SAP Functional Training

Implementation Cargill Protein Supply Chain North America


Supplier Communication

Cargill Strategic Sourcing and Procurement North America

For Internal and External Stakeholders




Cargill Protein Supply Chain North America

SAP Implementation

July 29th

Some of the locations impacted may be in your system(s) under previous names such as Cargill Value Added Meats, Cargill Turkey Cooked Meats, Cargill Beef and Cargill Case Ready.



We are working to establish common processes and technology



ACTION ITEMS NEEDED FROM YOU:

- **Go-Live Notice/Letter** - Read the Cargill Protein NA Implementation Letter we sent to you via email or postal mail.
 - A copy is available on the Supplier Central website.
- **ACH/EFT Form** - Submit ACH/EFT Form if you are currently receiving checks from Cargill

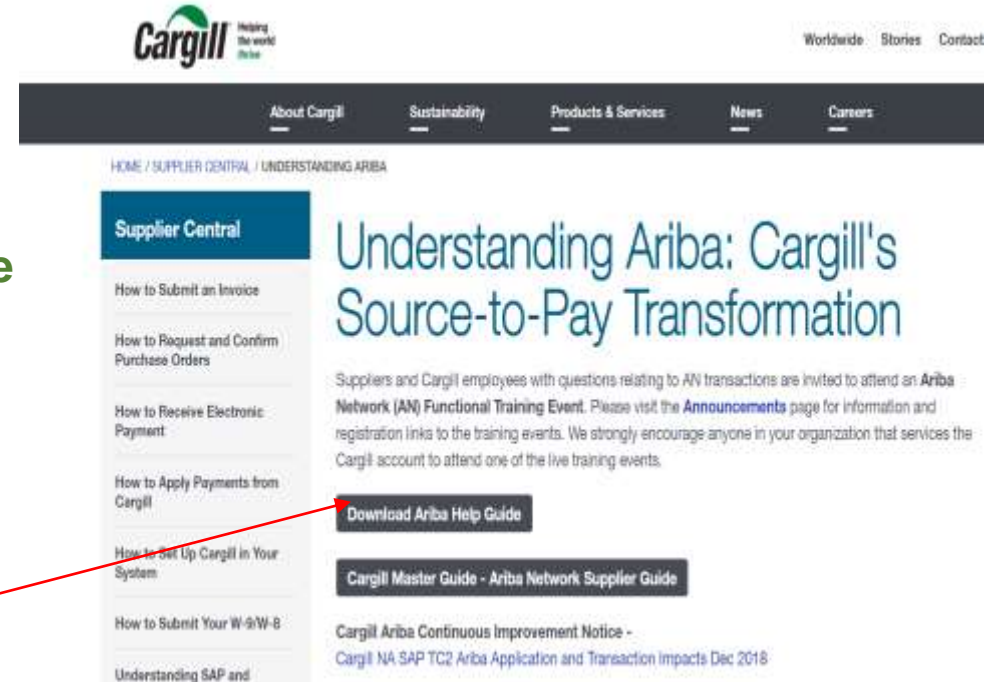
Topics we will cover:

- **Ariba Enabled Suppliers**
- **Setting Cargill up in your system**
- **Purchase Orders**
- **Material numbers and item descriptions**
- **Confirmations**
- **Changes**
- **Invoice Routing**
- **Invoice Requirements**
- **Remittance Changes**
- **Payments**
- **Cargill Communication Channels**

Ariba Enabled Suppliers

Ariba Enabled Suppliers

- For those not familiar with Ariba, it is an application that Cargill uses for procurement and invoice processing once suppliers are set up on SAP. It is possible that you may transact via Ariba in the future.
- **Please Note:** If your company is already on Ariba, some of the specific content in the rest of these slides may not be applicable for Cargill ARIBA Network (AN) Transactions. Please refer to the [Understanding Ariba](#) section of Supplier Central for information on AN transactions.
- Please refer to Cargill Ariba Functional Trainings for additional guidance on Ariba transactions.
<https://www.cargill.com/page/supplier-central/supplier-na-announcements>
- Download the Ariba Help Guide – Supplier Enablement Help Guide.
- Suppliers with questions about their companies' business relationship with Cargill in AN should contact Cargill's NA Supplier Enablement team at CSSP_NASUPPLIERENABLEMENT@CARGILL.COM

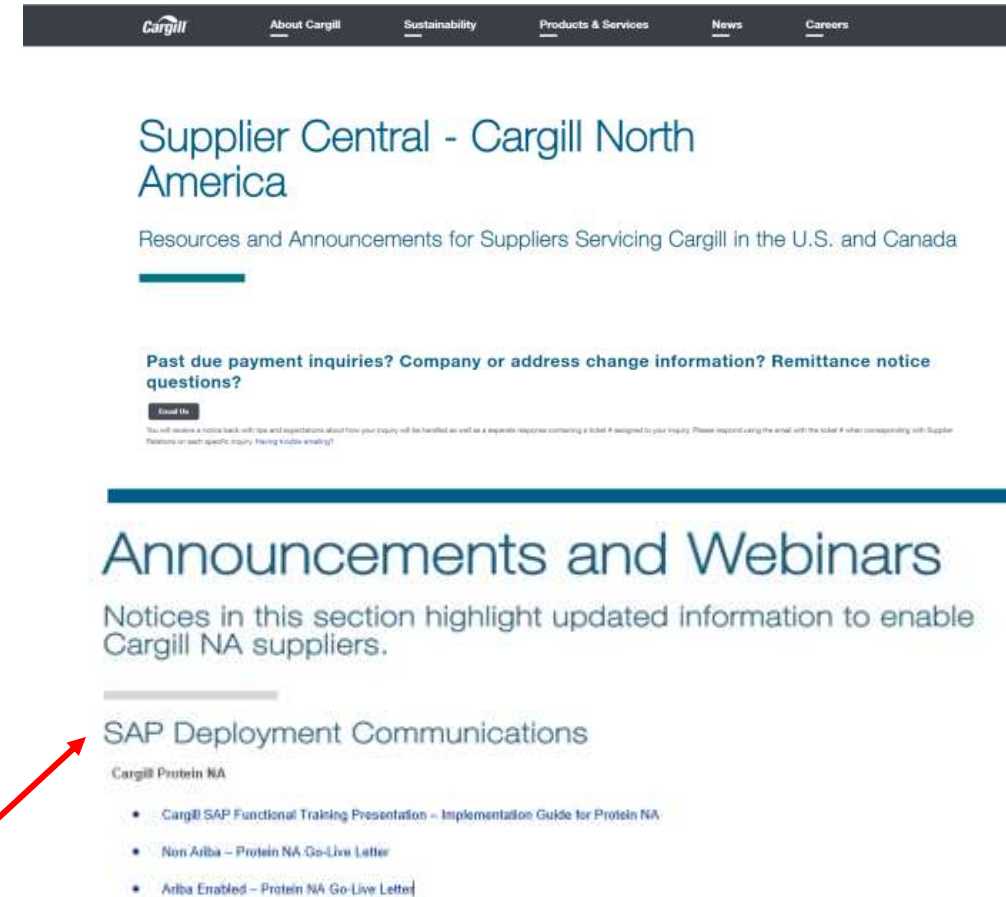


The screenshot displays the Cargill website's 'Supplier Central' section. The header includes the Cargill logo and navigation links for 'About Cargill', 'Sustainability', 'Products & Services', 'News', and 'Careers'. The main content area is titled 'Understanding Ariba: Cargill's Source-to-Pay Transformation'. A sidebar on the left lists various topics such as 'How to Submit an Invoice', 'How to Request and Confirm Purchase Orders', and 'How to Apply Payments from Cargill'. A red arrow points from the text in the first slide to a 'Download Ariba Help Guide' button on the website. Below this button is a link to the 'Cargill Master Guide - Ariba Network Supplier Guide' and a notice about 'Cargill Ariba Continuous Improvement Notice - Cargill NA SAP TC2 Ariba Application and Transaction Impacts Dec 2018'.

Setting Up Cargill In Your System

Setting Up Cargill In Your System

- Cargill encourages suppliers to make sure that the Cargill customer accounts in their system are set up correctly. Please see [How to Set Up Cargill in Your System](#) for additional guidance.
- Cargill recommends that suppliers have a customer record for each Cargill Attn line they transact with.
- Details for the Cargill plant and Attn lines impacted by this change can be found in the Cargill Protein Supply Chain North America Go Live letter on Supplier Central under the Announcements & Webinars section.



The screenshot shows the Cargill Supplier Central website for North America. The navigation bar includes links for About Cargill, Sustainability, Products & Services, News, and Careers. The main heading is "Supplier Central - Cargill North America" with a subtitle "Resources and Announcements for Suppliers Servicing Cargill in the U.S. and Canada". Below this is a section for "Past due payment inquiries? Company or address change information? Remittance notice questions?" with an "Email Us" button. A small disclaimer follows: "You will receive a notice back with tips and expectations about how your inquiry will be handled as well as a separate response containing a ticket # assigned to your inquiry. Please respond using the email with the ticket # when corresponding with Supplier Relations on such specific inquiry. Having trouble emailing?"

The "Announcements and Webinars" section is highlighted with a red arrow from the text in the first slide. It contains the text: "Notices in this section highlight updated information to enable Cargill NA suppliers." Below this is a sub-section titled "SAP Deployment Communications" for "Cargill Protein NA". This section lists three items:

- Cargill SAP Functional Training Presentation – Implementation Guide for Protein NA
- Non Ariba – Protein NA Go-Live Letter
- Ariba Enabled – Protein NA Go-Live Letter

SAP Purchase Orders

Sample SAP PO

1.

Cargill Business name

Please use the name provided in this section on all documents including invoices.

2.

SAP Attention line

4 digits followed by the alpha with 3 digits at the end. Please reference to slide 19 for guidance. Will be referenced within the remit to address here.

FACT: Cargill requires a purchase order for all materials and services.

Cargill

Purchase Order
4507005393
Invoice must reference this purchase order # and match PO line items in order to process payment.

15407 MCGINTY ROAD WEST
WAYZATA MN 55391
USA

Order confirmations are required within 24 hours to the Cargill contact listed on this PO.

Vendor: [Redacted]

Remit-to: [Redacted]

Bill-to: CARGILL, INCORPORATED
ATTN: [Redacted]
PO Box 5832
MINNEAPOLIS MN 55440-5832
USA
FAX:
EMAIL: CargillFSC_AccountsPayable@cargill.com

PO Contact:
Varun Das
Cargill Inc //
Phone: 1-855-527-4102 - 8055
CSSP [Redacted] om [Redacted]

Deliver To: SIDNEY OH US DSO 1001
CARGILL INCORPORATED
2400 INDUSTRIAL DR
SIDNEY OH 45365-8952

Ship-from: [Redacted]

Delivery Terms: DDP DESTINATION
PO Issue Date: 07/10/2019
MM/DD/YYYY
Currency: USD
Payment Terms: NET 60 DAYS FROM
DATE OF INVOICE

The PO number and attention line towards the top of this document MUST be on the invoice.

Order confirmations of each material line item pricing, estimated delivery date, AND ship from location are required back to the Cargill contact listed on this PO by e-mail / Ariba within 24 hours.

If freight is not included in the material cost, use the following Cargill select carrier Collect account numbers whenever possible.

Parcel Carriers:
* UPS Collect Acct#: [Redacted]
* FedEx Parcel Collect Acct #: [Redacted]

USA and Canada Domestic Shipment LTL Carriers: mark the BOL to the attention line listed above
* FedEx Priority [primary] Collect Acct [Redacted]
* Old Dominion [secondary] Collect

If unable to use a collect account listed above or require a truck load, then contact the PO Processor listed on this PO regarding prepay and add freight arrangements that must be listed as an additional item on the material order confirmation.

3.

Cargill PO Number

Must be included on invoice for payment to be issued.

4.

PO Contact Name & email

Email is the preferred method of communication. Questions regarding orders should be directed to this contact.

Sample SAP PO

1.

Be sure your company name is listed correctly

2.

Follow any special instructions

3.

Verify taxes are correct

Cargill Purchase Order 45037815
Invoice must reference this purchase order # and match PO line items to ensure payment.

Vendor: [Redacted] FINANCE SHARED SERVICES PO Contact: [Redacted]
USA
FAX: CargillFSC_AccountsPayable@cargill.com

Deliver To: MASON CITY US OHS CARGILL KITCHEN SOLUTIONS INC. 1750 S BENJAMIN AVE MASON CITY IA 50401-6989
Ship From: [Redacted]
Delivery Terms: DDP DESTINATION
PO Issue Date: 01/25/2017
Currency: USD
Payment Terms: NET 60 DAYS FROM DATE OF INVOICE

All invoices require an electronic Purchase Order number on them, if not, the invoice will be deleted. Packaging slips and all documentation also requires a purchase order number on them.

Cargill has obtained direct pay permit in Iowa. As such, your invoices to our Mason City, Iowa plant should not include tax and Cargill will submit the tax directly to the state. Please let me know if need a copy of our permit.

Line	Cargill Material	Purchase Contract	Delivery Date	Material Description UPC	Unit	Unit Price	Per Price	Extended Amount
10			03/15/2017	Quota 143611555 Various	1	281.00	1 AU	281.00
				Include the following services: CONTIN...	281	AU		281.00
				Work Order 450102218		0.00		0.00
				Tax				281.00
				Total PO Amount				281.00

In addition to the terms set forth herein, the terms and conditions set forth at www.cargill.com/fats/terms apply to this Order and, together with the terms herein, constitute the sole terms and conditions of purchase.

Page 1 of 1

4. Contact the Cargill contact on each PO with changes or corrections

5. Verify currency terms & incoterms correct

6. UOM on all your documents must match UOM on Cargill PO



Sample SAP PO

Materials Numbers & Descriptions

Cargill material numbers and descriptions will change

Cargill **Purchase Order**
45037815

Invoice that references this purchase order # and match PO
number on order for payment.

CARGILL KITCHEN SOLUTIONS, INC.
15407 MOONTRY ROAD WEST
MINNETONKA MN 55391
USA

PO Terms: All items are required within 24 hours to the Cargill contact listed on this PO

Vendor: [Redacted] To: CARGILL SERVICE SHARED SERVICES
ATTN: 1016-4205
FAX: 56108-4030
USA
EMAIL: CargillFSC_AccountsPayable@cargill.com

PO Contact: [Redacted]

Deliver To: MASON CITY US OHS
CARGILL KITCHEN SOLUTIONS, INC.
1750 S BENJAMIN AVE
MASON CITY IA 50401-9999

Ship-From: [Redacted]

Delivery Terms: DDP DESTINATION
PO Issue Date: 01/23/2017
Currency: USD
Payment Terms: NET 90 DAYS FROM
DATE OF INVOICE

All invoices require an electronic Purchase Order number on them, if not, the invoice will be deleted.
Packaging slips and all documentation also require a purchase order number on them.

Cargill has obtained direct pay permit in Iowa. As such, your invoices to our Mason City, Iowa plant should not include tax and Cargill will submit the tax directly to the state. Please let me know if need a copy of our permit.

Line	Cargill Material	Purchase Contract	Delivery Date	Material Description UPC	Quantity	UOM	Unit Price	Per	Price Per	Extended Amount
10			03/15/2017	Quilt143801555 Vertice	1		281.00	1	AU	281.00
				Included for food service						
				CONTR	281	AU	1.00		AU	281.00
							0.00		AU	281.00
				Work Order						
				400107218						281.00
				Tax						0.00
				Total PO Amount						281.00

In addition to the terms set forth herein, the terms and conditions set forth at www.cargill.com/external/terms apply to this Order and, together with the terms herein, constitute the sole terms and conditions of purchase.

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Questions on new material #'s can be directed to the PO contact

SAP Purchase Orders

Requirements for Confirmations:

- Date when delivery will be received by Cargill plant
 - If delivery is Cargill planned transportation, date when material will be available for pickup and a pickup number
- Material
- Quantity
- Unit of Measure (UOM)- Must match PO
- Price stated on the purchase order
- Currency
- Confirmation of accurate tax amounts
- Delivery Terms (Incoterms)
- Any additional costs that are not part of the per unit cost need to be included in the confirmation (i.e. freight, handling, pallets, etc.)
- Ship-from address (also known as the goods supplier address)
 - You will need to review this address on each purchase order you receive, to ensure the address is the correct location that the product is shipping from, as it impacts tax determination.
 - If the material is being shipped from outside the country, please notify the PO contact before it is shipped.

Note: there may be other special instructions listed on the PO

Cargill

Purchase Order
4507005393
Invoice must reference this purchase order # and match PO line items in order to process payment.

CARGILL INCORPORATED
15407 MCGINTY ROAD WEST
WAYZATA MN 55391
USA

Order confirmations are required within 24 hours to the Cargill contact listed on this PO.

Vendor: [Redacted]
USA
Resell-to: [Redacted]

Bill-to:
CARGILL INCORPORATED
ATTN: [Redacted]
PO Box 5832
MINNEAPOLIS MN 55448-5832
USA
FAX:
EMAIL: CargillFSC_AccountsPayable@cargill.com

PO Contact:
Varun Das
Cargill Inc //
Phone: [Redacted]
CSSP: [Redacted]
om

Deliver To: SIDNEY OH US DSO 1001
CARGILL INCORPORATED
2400 INDUSTRIAL DR
SIDNEY OH 45385-8952

Ship-from: [Redacted]

Delivery Terms: DDP DESTINATION
PO Issue Date: 07/10/2019
MMDD/YYYY
Currency: USD
Payment Terms: NET 60 DAYS FROM
DATE OF INVOICE

The PO number and attention line towards the top of this document MUST be on the invoice.

Order confirmations of each material line item, pricing, estimated delivery date, and ship from location are required back to the Cargill contact listed on this PO by e-mail.

If freight is not included, please specify.

Parcel Carrier:
* UPS Collect
* FedEx Priority

USA and Canada:
* FedEx Priority
* Old Dominion

If unable to use a collect account listed above or require a truck load, then contact the PO Processor listed on this PO regarding prepay and add freight arrangements that must be listed as an additional item on the material order confirmation.

International shipments going into the USA: For international parts and plant maintenance purchases over \$2,500 please contact GTO: C-RPM-IMPORTS@cargill.com for broker information and instructions

NOTE: All purchase orders require written confirmation (via e-mail) within one business day (24 hours) to the Cargill contact listed on the PO

SAP Purchase Orders

Changes

1.) If purchase order changes are needed it is the responsibility of the supplier to inform Cargill.

2.) Once a PO has been changed, you will receive a new copy of that purchase order.

Cargill
Sold-to:
CARGILL, INCORPORATED
15607 MCGINTY ROAD WEST
WAYZATA MN 55391
USA

Vendor: [Redacted] LLD

PO Contact:
Rajeshwar Reddy
Cargill Inc
Phone: 01-0060-4045-3230

Deliver To: CHARLOTTE NC US 1001
CARGILL INCORPORATED
5000 S BLVD
CHARLOTTE NC 28217-2700

Ship-from: [Redacted]
USA

Delivery Terms: DDP DESTINATION
PO Issue Date: 03/10/2016
MM/DD/YYYY
Currency: USD
Payment Terms: NET 30 DAYS FROM
DATE OF INVOICE

---[DELIVERY REQUIREMENTS]---
PLEASE ENSURE ALL NECESSARY DOCUMENTS (BIOL, COA, PACKING SLIP, ETC.)
HAVE CORRECT/MATCHING DATES, QUANTITIES AND REFERENCE VALID PURCHASE
ORDER NUMBER AND THAT THEY ARE WITH THE DRIVER AT TIME OF DELIVERY.
**PLEASE NOTE ANY DELIVERIES NOT COMPLYING WITH THE PAPERWORK
REQUIREMENT WILL BE REJECTED AT TIME OF ARRIVAL.

Reminder : All purchase orders require written confirmation (via e-mail) within one business day (24 hours) to the Cargill contact listed on the PO

Invoicing & Remittance

Invoice Routing

All invoices must be submitted via email to CargillFSC_AccountsPayable@cargill.com for processing.

This email address should be used **ONLY** for submission of invoices. Any other documents or statements submitted to this email will be deleted. Cargill does not accept any invoices submitted via fax.

All invoices must be submitted based on your PO, if you are unsure of where to submit your invoice contact Supplier Relations.

If you are Ariba Enabled, invoices should be submitted via Ariba network.

Invoice Requirements

To prevent delays, ensure the following is included on all invoices:

- Cargill PO number, where applicable; Each invoice can only reference ONE purchase order (See [Receiving and Confirming Purchase Orders](#) for additional information about POs and PO confirmation requirements.)
- Cargill business name and “Attn Line” number ([Access a complete list of Cargill locations](#) with “bill to” information for completing the business name and attention line.)
- Cargill ship to address
- Supplier remittance address for payment
- Supplier name and address (must match the name and address on the PO)
- Supplier invoice number
- Line-item number
- Line-item description of goods or services, including Cargill Material #, if applicable
- Quantity of items
- Unit of measure (must match the PO if applicable)
- Price
- Currency (must match the PO if applicable)
- Tax, if applicable
- Cargill contact name

Invoice Requirements

- ✓ No password protection or encryption within the email attachment
- ✓ Supplier statements, quotes or proforma invoices are not accepted as a valid invoice
- ✓ No compressed files such as a Zip file.
- ✓ No handwritten or illegible information

Most common errors on submissions

- ✓ No Attention Line
- ✓ No reference to or incorrect Cargill PO #
- ✓ Invoice submitted to incorrect location

Impacted Plant Locations and Attention Lines

Please review the list to first identify the location you are doing business with and confirm that the Old Attention Line next to it matches what you are using today to submit your invoices.

If the invoice attention line you use today is not listed, please continue with your current process.

Question related to plant locations and attention lines contact Cargill CSSP
Cargill_CSSP_Communication@cargill.com

City	State/Province	Old Attn Line Reference	New Attn Line Reference	Business Name
Monett	MO	11537-51219462	1114-A336	Cargill Turkey Production LLC
Purdy	MO	11537-51219462	1114-A336	Cargill Turkey Production LLC
Springdale	AR	11537-51219462	1114-A336	Cargill Turkey Production LLC
Gentry	AR	11537-51219462	1114-A336	Cargill Turkey Production LLC
Harrisonburg	VA	11530-51239876	1114-A336	Cargill Turkey Production LLC
Albert Lea	MN	11519-51255975	1017-A334	Cargill Turkey and Cooked Meats
Brampton	ON	11340-51257024	1019-A276	Cargill Turkey and Cooked Meats
Butler	WI	11192-50952906	1017-A276	Cargill Turkey and Cooked Meats
California	MO	11510-50265116	1017-A335	Cargill Turkey and Cooked Meats
Chambly	QC	11381-50915444	1019-A259	Cargill Case Ready
Columbia	SC	11129-51498290	1017-A259	Cargill Case Ready
Dayton	VA	11527-50961360	1017-A335	Cargill Turkey and Cooked Meats
Dodge City	KS	11104-50037873	1017-A280	Cargill Beef
Fresno	CA	11177-51175863	1017-A280	Cargill Beef
Fresno	CA	11178-51175863	1017-A280	Cargill Beef
Ft Morgan	CO	11126-50037875	1017-A280	Cargill Beef
Ft Worth	TX	11189-51403459	1017-A276	Cargill Turkey and Cooked Meats
Guelph	ON	11385-51353645	1019-A259	Cargill Case Ready
Guelph	ON	11366-51148337	1019-A280	Cargill Beef
Mt. Crawford	VA	11528-50961356	1017-A334	Cargill Turkey and Cooked Meats
Nebraska City	NE	11112-50054713	1017-A334	Cargill Turkey and Cooked Meats
Newnan	GA	11183-50435953	1017-A259	Cargill Case Ready
Springdale	AR	11520-51219462	1017-A335	Cargill Turkey and Cooked Meats
Timberville	VA	11526-50961355	1017-A334	Cargill Turkey and Cooked Meats
Waco	TX	11522-50512494	1017-A334	Cargill Turkey and Cooked Meats
Waco	TX	11524-50512494	1017-A334	Cargill Turkey and Cooked Meats

Remittance Detail

SAMPLE SAP Electronic Remittance Detail or Payment Notification :

Remittance Detail notifying you of an upcoming payment can be provided via fax or email, one business day prior to when payment is issued.

Cargill

PAYMENT NOTIFICATION

Vendor Tax ID # Contact Fax # Date Address	Vendor Payment # Payment Method: LOCAL ELECTRONIC PAYMENT Account Number Payment Amount: 1,615.14 USD Payment Discount Withholding Tax Total Amount: 0.00
------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Company Code : 1001
Name : COL INC
Address : MOGINTY ROAD WEST
Tax ID # : 41017020

Vendor Ref #	Invoice Amount	Discount Amount	Tax Rate	Tax Amount	Net Amount
510993815		0.00	4.00	50.75	585.43

Supplier & Packing Slip/BOL Number

Cargill Invoice #	Purchase Order #	Purchase Location	Cargill's Plant Location
5201427290		IACR, LANSHING , NY, USA	

Vendor Ref #	Invoice Amount	Discount Amount	Tax Rate	Tax Amount	Net Amount
	27.35	0.00	1.20	1.61	27.35

Cargill Invoice #	Purchase Order #	Purchase Location
		IADC, GRANTSVILLE, UT, USA

If you have any questions please contact us at:
North America: na_supplierrelations@cargill.com or 1-800-613-1098
Europe: spuk_helpdesk@cargill.com
Trade Settlements: Please refer any questions to your local site contact.
This document is for reference and information, and does not itself constitute the contract. The underlying contract governs the transaction between the parties.

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Reminders: Please work with Cargill PO contact or Supplier Relations if you run into the following:

- If you are not receiving electronic remittance
- If you identify over/under payment
- If you are unable to apply a payment because the vendor ref # does not match your BOL or service completion document #

Payments

Payments

Invoice payments are consolidated for all Cargill locations using SAP:

- Refer to the Remittance Notice for details.
- Payments will be listed by Cargill business
- Payment allocation MUST be applied to appropriate invoice

ACTION: If you didn't receive the ACH documents, please ensure we have a valid email address on file. If you need to change your information, go to Supplier Central to make those changes.

Cargill

PAYMENT NOTIFICATION

Vendor	Vendor Payee #	LOCAL ELECTRONIC PAYMENT
Tax ID #	Payment Method	
Contact	Account Number	
Fax #	Payment Amount	1,616.54 USD
Date	Payment Document	
Address	Withhold/Tax Total Amount	0.00

Company Code : 1001
Name : CGL, LLC
Address :
Tax ID # :

Vendor Ref #	Invoice Amount	Discount Amount	Tax Rate	Tax Amount	Net Amount
2100949210	885.43	0.00	4.00	35.76	885.43

Supplier's Packing Slip (BC 11) (number)

Cargill Invoice #	Purchase Order #	Purchase Location	Cargill's Plant Location
8201427290	4100159892	1ACR, LANGRIG, NY, USA	

Vendor Ref #	Invoice Amount	Discount Amount	Tax Rate	Tax Amount	Net Amount
	27.35	0.00	1.30	1.01	27.35

Cargill Invoice #	Purchase Order #	Purchase Location
8201427291	11 01 88700	1ADC, GRANTSVILL, UT, USA

If you have any questions please contact us at:
North America: fac_suppliermail@argill.com or 1-800-513-1098
Europe: apuk_helpdesk@argill.com
Trade Settlements: Please refer any questions to your local site contact.
This document is for reference and information, and does not itself constitute the contract. The underlying contract governs the transaction between the parties.

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Staying Connected Communication Channels

Cargill Contacts for Supplier Questions

- **Reach out to your contacts** Cargill PO Processor contact information should be on each PO or email authorizing the purchasing event. Suppliers should direct confirmations, questions, and/or information regarding a specific PO or purchasing event to the Cargill contact for any purchasing event.
- **Supplier Central** The location to go for suppliers and internal stakeholders for information and process updates. We encourage suppliers to access the webpage on a regular basis so they can stay aware of changes and modify processes accordingly.
<http://www.cargill.com/suppliercentral>
- **Supplier Relations** The suppliers point of contact for all inquiries: Past Due Payment status, copies of or questions relating to remittance notices, general inquiries, and to submit updated company information including address and contact information.
Fsc_SupplierRelations@cargill.com

Demo of Supplier Central

Supplier Central

Cargill's one stop webpage for suppliers to get information!

Supplier Central (<http://www.cargill.com/suppliercentral/>)

Covers frequently asked questions and all payable questions.

- How to submit an invoice
- How to receive Electronic Payments and Electronic Remittance Notices
- Sample Remittance Notices and Instructions
- Quick Links to important Cargill webpages for Suppliers

Supplier Central - Cargill North America
Resources and Announcements for Suppliers Servicing Cargill in the U.S. and Canada

Past due payment inquiries? Company or address change information? Remittance notice questions?
[Email Us](#)

You will receive a notice back with tips and expectations about how your inquiry will be handled as well as a separate response containing a ticket # assigned to your inquiry. Please respond using the email with the ticket # when corresponding with Supplier. Reasons or with specific inquiry. Having trouble emailing?

For current suppliers
Cargill is committed to making payments to suppliers as quickly and efficiently as possible. Use this information to understand how to make sure your processes enable you to be paid on time.

NOTE: The information on this webpage isn't intended to provide guidance on legal/tax requirements. Understanding and complying with legal/tax requirements remains the responsibility of suppliers. We also have not provided an exhaustive list of requirements for transacting with Cargill. There may be other requirements specific to your transaction.

How to Submit an Invoice
How to Request and Confirm Purchase Orders
How to Receive Electronic Payment
How to Apply Payments from Cargill
How to Set Up Cargill in Your System
How to Submit Your W-9/W-8
Understanding Ariba
Understanding SAP and Evaluated Receipt Settlement (ERS)

Contact Us
Announcements and Webinars
Carrier/Transportation Logistics Information
Standard PO Terms & Conditions
Ethics & Compliance

Supplier Relations

How to submit an inquiry to Supplier Relations:

- Go to Supplier Central and use the Supplier Relations contact link
- Supplier Relations contact link will create an email to Supplier Relations with auto populated information
- Fill in the information on the auto-populated email as completely as possible attaching all support documents to email so Supplier Relations can respond to your inquiry efficiently.

Supplier Central - Cargill North America

Resources and Announcements for Suppliers Servicing Cargill in the U.S. and Canada

Past due payment inquiries? Company or address change information? Remittance notice questions?

Send Us

You will receive a notice back with tips and expectations about how your inquiry will be handled as well as a separate response containing a ticket # assigned to your inquiry. Please respond using the email with the ticket # when corresponding with Supplier Relations on each specific inquiry. Having a ticket number?

SAMPLE EMAIL

NOTE: Email is the recommended communication channel for all inquiries to Supplier Relations

Thank You