

QUICK REFERENCE CARD

Contact Cargill

Ariba Network Queries

- Generic Ariba Network questions
- How will AN impact the way I do business with Cargill?
- **For Standard account suppliers:** Ariba Network Instructions
 - » Ariba Network registration
 - » How to configure an account
 - » How to confirm an order in Ariba
 - » How to invoice in Ariba
- Ariba Network ID changes

Send inquiries to :
[Supplier_Enablement EMEA@cargill.com](mailto:Supplier_Enablement_EMEA@cargill.com)

PO Queries

- Cargill PO is not in Ariba
- Cargill PO is incorrect or has discrepancies: Qty, price, delivery date, payment terms, etc.
- PO status: Why is my PO in an Obsolete or Failed status?

Send inquiries to :
[Cargill Procurement Operations contact listed on the PO](#)

Invoicing Queries

- Invoice status queries
- Why was my invoice rejected/cancelled?
- Why is my invoice not paid?
- Bank account changes

Suppliers to send inquiries to:
[AP EMEA Supplier Relations@cargill.com](mailto:AP_EMEA_Supplier_Relations@cargill.com)

Cargill internal emails to send inquiries to:
[AP EMEA Helpdesk@cargill.com](mailto:AP_EMEA_Helpdesk@cargill.com)

B2B Ariba Integration

- B2B Integration possibilities
- Already integrated suppliers with queries

Send inquiries to :
[Kiran M R@cargill.com](mailto:Kiran_M_R@cargill.com)

Contact Ariba

- Ariba Network Registration
- Ariba Login/Configuration settings
- Ariba Fee Structure
- **For Enterprise account suppliers:** How to navigate Ariba Network
 - » Order Confirmation, Invoice/Credit Note Submission, Tax/Freight on the Invoice
- Technical problems related to Ariba Network
- FAQ, Support materials

Send inquiries to:
Ariba Helpdesk/Support: directly from your Enterprise account by clicking on the ? (top right-hand side of the homepage)

For suppliers who are new to Ariba:

Ariba Customer Support

Support path based on the Ariba account type

- Standard (free account): **Support from the Cargill Supplier Enablement team**
- Enterprise (paid account): **Support from the Ariba Network Helpdesk team**

Ariba Catalog

- I'd like to set-up an Ariba catalog
- Ariba catalog queries

Send inquiries to :
[Petya Yordanova@cargill.com](mailto:Petya_Yordanova@cargill.com)