**Ariba Network Queries**

- Generic Ariba Network questions
- How will AN impact the way I do business with Cargill?
- **For Standard account suppliers:** Ariba Network Instructions
  - Ariba Network registration
  - How to configure an account
  - How to confirm an order in Ariba
  - How to invoice in Ariba

- Ariba Network ID changes

**Send inquiries to:**
Supplier_Enablement_EMEA@cargill.com

**PO Queries**

- Cargill PO is not in Ariba
- Cargill PO is incorrect or has discrepancies: Qty, price, delivery date, payment terms, etc.
- PO status: Why is my PO in an Obsolete or Failed status?

**Send inquiries to:**
Cargill Procurement Operations contact listed on the PO

**Invoicing Queries**

- Invoice status queries
- Why was my invoice rejected/cancelled?
- Why is my invoice not paid?
- Bank account changes

**Suppliers to send inquiries to:**
AP_EMEA_Supplier_Relations@cargill.com

**Cargill internal emails to send inquiries to:**
AP_EMEA_Helpdesk@cargill.com

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**Ariba Customer Support**

**Support path based on the Ariba account type**

- **Standard (free account):** Support from the Cargill Supplier Enablement team
- **Enterprise (paid account):** Support from the Ariba Network Helpdesk team

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**B2B Ariba Integration**

- B2B Integration possibilities
- Already integrated suppliers with queries

**Send inquiries to:**
Kiran_M_R@cargill.com

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**Ariba Catalog**

- I’d like to set-up an Ariba catalog
- Ariba catalog queries

**Send inquiries to:**
Petya_Yordanova@cargill.com